



THE ASSOCIATION OF BIKEABILITY SCHEMES
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TABS - The Association of Bikeability Schemes **National Bikeability Training Conference 2015** **Conference Feedback and Conclusions – June, 2015**

1. INTRODUCTION

This report reviews feedback by delegates about the training sessions and overall conference. In the Conclusion/Next Steps section the views and suggestions are summarised, along with some proposals for how to take action on the feedback provided.

TABS would like to thank all of those who attended for their participation and facilitation, as well as for the helpful written and verbal feedback offered.

TABS 4th national training conference was held on Thursday 12th May 2015, at the National Cycle Centre, Manchester, courtesy of British Cycling.

There was a good turn-out for the conference with 187 delegates attending – an increase on last year's attendance of 148 (*see **Appendix 1** for attendance list*). Many of the TABS current members were represented with 115 Bikeability schemes/partner organisations at the event. 80 people attended a tour of the Cycling Centre at lunchtime.

The purpose of the conference was to provide an opportunity for people managing Bikeability schemes to network with fellow Bikeability schemes; discuss key issues, attend professional workshops to share expertise and hear about the national perspective. (*see **Appendix 2** for the choice of training sessions available on the day*).

This year delegates were able to select their choice of training sessions in advance of the conference to try to ensure that those who registered early had a chance to get their first choices.

New to 2015 was a variety of training formats including poster presentations, surgery sessions, practical and classroom based workshops.

The key points, discussion topics and handouts/notes have been uploaded onto the TABS website to ensure that those members who were unable to attend this year can find out what was discussed. It is hoped that delegates to continue conversations started at the event on TABS Microcosm site.

2. FEEDBACK ON THE CONFERENCE

Delegates had the opportunity to provide feedback on the conference via an online survey that was circulated post event (see **Appendix 3- feedback survey questions**). They were invited to both give scores (on a scale between 1 (unsatisfactory) to 5 (very good) against a series of questions, and were also able to provide more specific comments if they wanted (see **Appendix 3 for full details of the comments**). There were a total of 78 completed feedback forms. Gloucestershire County Council won the prize draw of a junior cycling jersey signed by a GB cycling team member, plus 30 TABS branded drawstring bags.

A review of the comments/scores provided is given below. The ratings are based on the following scoring: Range: 1 (unsatisfactory) to 5 (very good)

1. How much did you enjoy the conference?

- 36% said that they had found it very good
- 46% said that they had found it good
- 14% said that it was ok
- 1% said that it wasn't satisfactory
- No-one said it was very unsatisfactory

Summary of comments provided: (see Appendix 3 for full range of answers)

In general participants felt that the venue was inspiring, although there were a few comments about having to travel a long way to attend. There was a suitable range of topics and workshop types to choose from for most people, and the networking opportunity was appreciated.

2. How would you rate the professional relevance of the conference?

- 43.5% said that they had found it very good
- 47.5% said that they had found it good
- 7.7% said that it was ok
- 1.2% said that it wasn't satisfactory
- No-one said it was very unsatisfactory

Summary of comments provided: (see Appendix 3 for full range of answers)

Most of the feedback agreed that the conference content was relevant, or they could recognise the relevance even if they did not learn much themselves. Being able to exchange

ideas about different approaches and experiences was considered very useful, as there aren't currently sufficient opportunities to network. However it did also highlight the variety of delivery being conducted.

3. If you had wanted more from the conference what would you have added/removed?

Summary of comments provided: (see Appendix 3 for full range of answers)

There were several suggestions that the conference is extended, perhaps over 2 days, with different themes eg. for schemes / local authorities. The workshops should have been longer to allow greater discussion.

4. How did you rate the venue and facilities for the conference?

Summary of comments provided: (see Appendix 3 for full range of answers)

In general the venue was appreciated, and the tour welcomed. However the map /directions could have been improved, and the noise associated with the GB team riders training in the velodrome was generally distracting during the poster sessions.

5. How would you rate the usefulness of each of the sessions you attended?

A. SURGERY SESSIONS

A.1 Internal Quality Assurance

- 14% said that they had found it very good (3 people)
- 62% said that they had found it good (13 people)
- 14% said that it was ok (3 people)
- 9% said that it wasn't satisfactory (1 person)
- No-one said it was very unsatisfactory

Comments provided:

- Actual outcomes were lacking and too facilitator led.

A.2 CPD Modules for Bikeability

- 12.5% said that they had found it very good (2 people)
- 44% said that they had found it good (7 people)
- 37% said that it was ok (6 people)
- 6% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Comments provided:

- Great group at this session and the deliverer was informative & knowledgeable. I got a lot out of this session.

A.3 General Bikeability Issues

- 22% said that they had found it very good (6 people)
- 60% said that they had found it good (16people)
- 11% said that it was ok (3people)

- 7.4% said that it wasn't satisfactory (2 people)
- 0% said it was very unsatisfactory

Comments provided:

- The one I did turned out to be a bit unstructured.

A.4 Open Session

- 8% said that they had found it very good (1 person)
- 50% said that they had found it good (6 people)
- 17% said that it was ok (2 people)
- 25% said that it wasn't satisfactory (3 people)
- 0% said it was very unsatisfactory

A.5. Supporting and Developing instructors

- 17% said that they had found it very good (2people)
- 58% said that they had found it good (7 people)
- 8% said that it was ok (1 person)
- 16 % said that it wasn't satisfactory (2 people)
- 0% said it was very unsatisfactory

Comments provided:

- Good knowledge and great interaction with other schemes.
- I misinterpreted this session and thought we would be given information rather than an exchange of ideas and opinions.
- The facilitator for the supporting and developing instructors session clearly had knowledge to share on this subject but let the discussion get sidetracked and drag on too much. We spent most of the hour workshop talking about Bikeability Plus and hearing anecdotes from individuals which had no relevance to supporting and developing instructors. The facilitator just needed to be a little stronger in keeping the discussion focused on the subject of the session.

A.6 Small Scheme issues

- 12.5% said that they had found it very good (1 person)
- 12.5% said that they had found it good (1 person)
- 62.5% said that it was ok (5 people)
- 0% said that it wasn't satisfactory
- 12.5% said it was very unsatisfactory (1 person)

Comments provided:

- Could have done with being longer!!

A.7. Legal and Liability issues

- 33% said that they had found it very good (3 people)
- 44% said that they had found it good (4 people)
- 22% said that it was ok (1 person)
- 22% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Comments provided:

- Very worthwhile because it's something not often thought about (and probably rightly so in a way), but when "something happens" it's good to know what to do and how we're covered (or not!)
- Very interesting session and the insurer was a nice man! Could have spent longer chatting through issues people have had

A.8. Delivering Bikeability in-house

- 25% said that they had found it very good (3 people)
- 42% said that they had found it good (5 people)
- 33% said that it was ok (4 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Comments provided:

- The delivering in-house discussion was very interesting, although I did attend hoping to be given some more concrete facts from other areas. It was well facilitated, getting us to develop the answers out of shared discussion, but I think the content could be a little more structured.

B. CLASSROOM WORKSHOPS

B.1 Maximising delivery efficiency

- 17% said that they had found it very good (5 people)
- 45% said that they had found it good (13 people)
- 38% said that it was ok (11 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Summary of comments provided:

- Session was long on table debate it needed to move on quicker
- The maximising delivery efficiency workshop was a discussion on training ratios and learning how others deliver training. Although the presenter was engaging and enthusiastic I didn't feel there was an over-riding learning outcome.

B.2 The rural training environment – challenges and solutions

- 21% said that they had found it very good (3 people)
- 50% said that they had found it good (7 people)
- 21% said that it was ok (3 people)
- 7% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Summary of comments provided:

- Aimed more at "on the ground" instructors

B.2 Collecting and Using Monitoring Data effectively

- 29% said that they had found it very good (4 people)

- 36% said that they had found it good (5 people)
- 14% said that it was ok (2 people)
- 21% said that it wasn't satisfactory (3 people)
- 0% said it was very unsatisfactory

Summary of comments provided:

- The visual aids used by the Facilitator in the first section of 'Collecting and using monitoring data effectively' session were poor. Also, the facilitator made some sweeping statements regarding trends / information which did not appear to be based on any analysis. Michael Frearson's session however was excellent - well prepared and structured.
- Michael Frearson's evaluation and monitoring session was incredibly useful. I picked this after finding his presentation in 2014 really interesting. Having speakers who have presented previously take part in workshops is a great idea
- Collecting and using monitoring data session particularly useful. It's the one area that I plan to take back and implement into our scheme at some level.

B.3 What is the role of an NSIT?

- 30% said that they had found it very good (4 people)
- 21% said that they had found it good (3 people)
- 30% said that it was ok (4 people)
- 21% said that it wasn't satisfactory (3 people)
- 0% said it was very unsatisfactory

Summary of comments provided:

- Jackie Eason in NSIT handled a difficult situation very well, was informative and professional. The tips and advice on how to get the best out of an NSIT was useful for IQA.
- Well presented and informative. Unfortunately, a couple of the participants hijacked it with very detailed assertions about current advice (which were later followed up and which turned out to be spurious). Trainers need better ways to keep order, especially when they know their stuff!
- It felt that the workshop I attended was biased to a particular method of delivery and I questioned its impartiality
- The NSIT role was very much a clarification of information we already knew, however very reassuring that this is widespread and did gain some useful perspective
- What is the role of an NSIT should be combined with Safe Urban Driving instructing. I think we should shift the focus of Level 3 in secondary schools to level 3 as a GCSE or level 3 to adults.
- I was one of the few non-NSITs in the room. I hoped it would furnish me with the knowledge about how to attain such a position but it was more about the perceptions of the role and what it actually involves, led by and mainly including people already doing it. It was a useful discussion but that fact that I was sat with another non-NSIT meant that the group task was less-relevant because we didn't have the experience; we had to relate it to our own roles and our perceptions of how the NSIT role fitted in. What was

good was that the presenter did send a follow up email clarifying a point of disagreement that arose around the terminology linked to riding position.

B.4 Engaging BME children in Bikeability

- 45% said that they had found it very good (5 people)
- 18% said that they had found it good (2 people)
- 18% said that it was ok (2 people)
- 18% said that it wasn't satisfactory (2 people)
- 0% said it was very unsatisfactory

Summary of comments provided:

- An excellent session learning from Naz's community engagement successes, a highly practical hands-on approach that is easy to replicate with support.

B.5 Teaching Level 3 in secondary schools

- 32% said that they had found it very good (9 people)
- 27% said that they had found it good (7 people)
- 22% said that it was ok (5 people)
- 4.5% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Summary of comments provided:

- Would have liked more time to explore the issues and discuss with colleagues from other schemes
- On the 'teaching level 3 in secondary schools', it would be more beneficial to give ideas on how to approach schools and get them 'on board' which seemed to be the general issue across the board, rather than just discussing all the general issues with trying to deliver level 3 in secondary schools
- I felt as though the "Getting in to high schools" session didn't really give many ideas and tips on how best to actually get into a high school. There were a couple of pointers but I felt as though I could have done with more really.
- The teaching Level 3 in secondary schools workshop was excellent, the only down side was there was a lot of people in the workshop and an hour wasn't really enough time for the facilitators to be able to cover the topic in full detail. The 2 of us from my scheme who attended this workshop gained a lot from this session.
- It was very useful to see how successful Merseyside have been in getting secondary schools to sign up; Bike Right has a take up that is double the national average. They used some interesting methods to get the pupils engaged that, in the areas I work, might be useful to try. That isn't to say that some of these ideas haven't been tried elsewhere, there seems to be quite a bit of luck needed, along with a combination of factors occurring at once - if you can find a "champion" within several local schools, can link the training with other awards/subjects, can find the "hook" for a particular group and get school staff involved there's a chance of success that will pay off in subsequent years. Then, other schools are more likely to follow suit. It is a challenge to improve the amount of Level 3 we offer. The session did over-run, however, it seemed that those

delivering wanted to get everything they'd planned to present, regardless of how long might be spent discussing each aspect.

B.6. Extending delivery of Bikeability using STEP

- 47% said that they had found it very good (7 people)
- 13% said that they had found it good (2 people)
- 40% said that it was ok (6 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Summary of comments provided:

- Aimed more at "on the ground" instructors
- Great knowledge and experience.
- Donna was very engaging - enjoyed this session

B.7 Achieving consistency

- 33% said that they had found it very good (5 people)
- 33% said that they had found it good (5 people)
- 33% said that it was ok (5 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Summary of comments provided:

- Good to hear how other people deliver but would have appreciated bit more guidance after the interactive / group work.
- Very well delivered, good use of questioning and discussion but again I didn't see the outcome of it all.
- The achieving consistency workshop was very well structured and offered a lot of opportunity for discussion around this topic between the facilitator and other delegates
- It was a good discussion where the presenter challenged us to question our delivery of Bikeability in certain aspects. I liked the fact that we agreed there are inconsistencies in the Standards even after the recent (2013) review, where certain ones are open to interpretation. And, the training environment available is so varied that there needs to be an allowance for this when ensuring the standards are achieved by individual trainees. I can, and have, amended small parts of my own practice, e.g. certain choices of language and reporting children's progress, as a result of this workshop.

B.8 Advocacy, Promotion & Marketing

- 9% said that they had found it very good (1 person)
- 54% said that they had found it good (6 people)
- 27% said that it was ok (3 people)
- 9% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Summary of comments provided:

- Seemed to be just a discussion on the for/against of social media, of which most people are well aware. Was hoping for something a bit more prescriptive perhaps, for example - 'we did x and achieved y' or 'avoid doing this'
- Was also very interesting and thought provoking.
- Ran out of time with the social media aspect on the Advocacy, promotion and marketing and social media came across as a very negative tool, which I disagree with, as time ran out we didn't really get as much positive information out of the session as I would of liked.

B.9 How can Bikeability support whole school outcomes?

- 47% said that they had found it very good (7 people)
- 47% said that they had found it good (7 people)
- 6% said that it was ok (1 person)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Summary of comments provided:

- Enjoyed whole school outcomes. Critical to get schools onside and loads of useful info about how to "talk their [Ofsted] language". All we need now is an equivalent workshop for "convincing parents about the course, and then letting their children ride afterwards"!
- How Bikeability can support school outcomes was a very useful session and I have contacted Will already for a copy of his presentation. We will definitely be using some of this as we are already using the embedding in curriculum approach with some schools.
- I found the 'whole school outcome's' workshop extremely useful and thought provoking.

C. PRACTICAL WORKSHOPS

C.1. Level 3 Taster

- 50% said that they had found it very good (2 people)
- 50% said that they had found it good (2 people)
- 0% said that it was ok
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

Summary of comments provided:

- It was good to have a refresher on level 3 delivery in a realistic environment

C.2. Exploring Level 2 issues

- 38% said that they had found it very good (3 people)
- 38% said that they had found it good (3 people)
- 12% said that it was ok (1 person)
- 12% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

Summary of comments provided:

- Lots of different opinions about should we stick to the national standards or not.
- Interesting topics of discussion. Issues raised were usually issues all schemes dealt with.

D. POSTER PRESENTATION SESSIONS

General Comments:

- Excellent sessions with lots to learn from and potentially implement, following up with the presenters by phone and email will be key as there was so much to take in.
- Bit of duplication of info about Bikeability Plus in the presentations, which may not yet be rolled out
- Due to the location of the Poster Presentation and the GB team practicing at the same time it was very noisy and hard to hear some of the deliverers. However it was a great pleasure to watch the GB team train.
- Nice to hear of their success, but did not feel it was of any relevance to our organisation
- All the poster sessions were excellent
- The venue of this session was quite poor. The British Cycling Team were training (following the motorbike) and it was extremely easy to become distracted by what was happening on the track!
- I felt that the poster presentations were inhibited by the noise from the track. I didn't feel that the information given was particularly insightful, rather an opportunity for schemes to blow their own trumpets about how well they do. A great idea but could possibly be much more 'nitty gritty' and delivery specific orientated. I.e. What processes do people use to book sessions in secondary school? How do people use snaking i.e. to teach outcomes or to move groups? What are the pro's and cons of joining up outcomes at level 2? etc etc
- Was disappointed not to be able to get to at least 4 of these
- Very much enjoyed the Poster presentations, which were an excellent case study opportunity. Would be good to see this at future conferences, perhaps linked to some of the main topics around quality assurance, marketing, Level 3.
- Suggestion for a session describing any experience anyone has gained in delivering bicycle maintenance training - demographic of students, relevance to school curriculums (if applicable), levels of activity taught, facilities and materials required (and suggested sources), Instructors' qualifications and experience (minimum), legal and liability issues and how these are addressed. I only have the questions, not regrettably the answers - but it's a subject we do receive enquiries about from potential students/customers.
- Clearly across the country people are trying lots of ways to get more people cycling. No-one had anything mind-blowing or original and shows me that what we are trying to do in the Reading/West Berkshire areas isn't any different. What I did learn was that many of these different initiatives are being brought together under the Bikeability Plus banner, something I'd heard about but, because I'm not in a pilot area, wasn't completely aware of.

D.1. Lessons from Cheshire

- 19% said that they had found it very good (3 people)
- 31% said that they had found it good (5 people)

- 43% said that it was ok (7 people)
- 6% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

D.2 Cycling for All – Increasing the Bikeability offer.

- 18% said that they had found it very good (3 people)
- 35% said that they had found it good (6 people)
- 47% said that it was ok (8 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

D.3 Cycling Development in the Amber Valley, Derbyshire

- 32% said that they had found it very good (6 people)
- 37% said that they had found it good (7 people)
- 21% said that it was ok (4 people)
- 10% said that it wasn't satisfactory (2 people)
- 0% said it was very unsatisfactory

D.4 Cambridgeshire – expanding the offer in primary schools

- 38% said that they had found it very good (6 people)
- 31% said that they had found it good (5 people)
- 25% said that it was ok (4 people)
- 6% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

D.5 Measuring the impact of Bikeability training

- 29% said that they had found it very good (4 people)
- 57% said that they had found it good (8 people)
- 14% said that it was ok (2 people)
- 0% said that it wasn't satisfactory
- 0% said it was very unsatisfactory

D.6 Inclusive Cycle Training, Bristol

- 28% said that they had found it very good (5 people)
- 33% said that they had found it good (6 people)
- 33% said that it was ok (6 people)
- 5% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

D.7 Bikeability + pilot, Lincolnshire

- 20% said that they had found it very good (3 people)
- 40% said that they had found it good (6 people)
- 40% said that it was ok (6 people)
- 0% said that it wasn't satisfactory

- 0% said it was very unsatisfactory

D.8 Safe Urban Driving

- 33% said that they had found it very good (5 people)
- 33% said that they had found it good (5 people)
- 13% said that it was ok (2 people)
- 20% said that it wasn't satisfactory (3 people)
- 0% said it was very unsatisfactory

D.9 Lessons from Leeds Bikeability +

- 13% said that they had found it very good (2 people)
- 31% said that they had found it good (5 people)
- 50% said that it was ok (8 people)
- 6% said that it wasn't satisfactory (1 person)
- 0% said it was very unsatisfactory

6. HOW DID YOU RATE THE VENUE AND FACILITIES FOR THE CONFERENCE?

- 56% said that they had found it very good (44 people)
- 33% said that they had found it good (26 people)
- 8% said that it was ok (6 people)
- 2% said that it wasn't satisfactory (2 people)
- 0% said it was very unsatisfactory

Summary of comments provided: (see Appendix 3 for full range of answers)

Overall the novelty of, and appropriateness of the venue for a cycling conference was appreciated although there was a fair amount of walking between the breakout sessions and the GB track training was fairly noisy! Given the time / distance people had taken to get there it might have been good to have offered an optional track session at the end of the conference.

7. As a result of attending the conference, were there any particular learning areas which you feel might have an influence on your own Bikeability programme? (see Appendix 3 for full range of answers)

There were a wide range of different learnings from the day from different participants. In general the differences in approaches to training were very noticeable. There is plenty of scope for more training, exchange of ideas and best-practice to encourage more consistency amongst the sector.

8. Any other general comments or feedback about the conference? (see Appendix 3 for full range of answers)

3. RECOMMENDATIONS FOR FUTURE CONFERENCES

Based on the feedback received the following lessons have been learnt, to apply to future events:

1. Think carefully about the accessibility of future venues from all parts of the country.
2. Try and provide different levels of training that caters for both those new to Bikeability, as well as those that have a lot of experience, are scheme managers, NSI's etc.
3. Ensure that the feedback is shared with the DfT/Bikeability Support Team
4. Give careful consideration to getting the right balance between main hall overview/update presentations, workshop presentations giving information and participatory sessions. Perhaps a bit more 'teaching' in future to balance with networking, peer-to-peer exchange.
5. This also applies to the workshops – perhaps a bit more 'best-practice' guidance/teaching, alongside discussion.
6. Open surgery sessions were not well attended - don't run again.
7. Ensure that all sessions have handouts / notes for participants and a clear structure, perhaps with an agenda for the session. Could usefully make them longer eg. 80 minutes rather than 60 minutes each.
8. Consider providing more regional training / networking opportunities, in addition to the main training conference
9. Ensure that there is a clear outcome for the conference overall – what is the benefit of getting everyone together? What do we hope to change/achieve?
10. And also more outcomes for each session – key to keep focused and structured.
11. Think carefully about the overall layout for the conference – legibility of getting around, other distractions.
12. There were mixed opinions about the value of the poster sessions. If run again, they would need to be more structured, on clearly defined (not overlapping topics) and with specific outcomes/learnings.
13. Need to ensure that the information provided in workshop sessions is as objective as possible.
14. TABS should have had a short slot at some point during the day to present our agenda, key priorities for action during year to come, and listened to members' views. For instance at a 'fuller' wrap-up session.
15. Opportunity to re-run some of the sessions at follow-up series of regional training sessions – garner opinions from members.

Appendix 1 – 2015 Attendance List

	Name	Organisation	Position	Attended on day?
Delegate	Adam Robinson	Active Barnsley	Bikeability Scheme Organiser	Yes
Delegate	Miranda Smith	5MileCyclist		Yes
Delegate	Neil Radford	Active Tameside	School Sports Co-ordinator	Yes
Facilitator	Phil Basterfield	Amber Valley SSP	Partnership Manager	Yes
Delegate	Maurice Wright	Aspire Sports	Cycle Programme Manager	Yes
Delegate	Chris Barltrop	Avanti Cycling	Instructor	Yes
Delegate	Stuart Williams	Avanti Cycling	Instructor	No
Delegate	Nick Bradshaw	Avanti Cycling	Instructor	Yes
Facilitator	Phillip Darnton	Bicycle Association / TABS Board	Chairman	Yes
Facilitator	Carlton Reid	Bike Biz		Yes
Delegate	Alan Bowker	BikeRight!	Senior Instructor	No
Facilitator	Andrew Smalley	BikeRight!	General Manager	Yes
Delegate	Dan Morris	BikeRight!	Cycling Development Officer	Yes
Facilitator	Elaine Caldwell	BikeRight!	Project Manager Level 3	Yes
Facilitator	Matt Walklett	BikeRight!	Senior Instructor	Yes
Delegate	Michelle Johnson	BikeRight!	Programme Manager	Yes
Facilitator	Nick Higgins	BikeRight!	Senior Instructor	Yes
Facilitator	Pete Staley	BikeRight!	Training Manager	Yes
Delegate	Simon Smith	BikeRight!	Senior Instructor	Yes
Delegate	Steve Peters	BikeRight!	Operations Manager	Yes
Delegate	Andrea Johnson	Birmingham City Council	Lead Officer - Road Safety Education	Yes
Delegate	Darren Cash	Birmingham City Council	Bikeability Instructor/Admin Support	No
Delegate	Mark Duce	Birmingham City Council	Bikeability Instructor/ Internal Verifier	No
Facilitator	Paul Robertshaw	Birmingham City Council	Bikeability Officer	Yes
Delegate	Paul Ruffle	Birmingham City Council	Sustainable Promotions Officer	Yes
Delegate	John Barker	Bolsover SSP		Yes
Delegate	Aubrey Cooper	Bradford Council	Bikeability Coordinator	Yes
Delegate	Katie Hammond	Bradford Council		Yes
Facilitator	Nazaket Ali	Bradford Youth Services		Yes
Delegate	Emily Tester	Brighton & Hove City Council	Cyclist Training & School Crossing Patrol Manager	Yes
Delegate	Terry Nye	Brighton & Hove City Council	Cycle Training Co-ordinator	Yes

Facilitator	Emma Downey	Bristol City Council		Yes
Facilitator	Andi Armitage	British Cycling		Yes
Facilitator	John Thirlwall	British Cycling		No
Facilitator	Kyle Tunstall	British Cycling		Yes
Facilitator	Nick Chamberlin	British Cycling	Recreation Education and Cycle Training Manager	Yes
Facilitator	Rachel Mayers	British Cycling		Yes
Facilitator	Lily Evans	British Cycling		Yes
Delegate	Rob George	British Cycling		Yes
Facilitator	Vicky Spencer	British Cycling / TABS Board	Cycle Training Manager	Yes
Delegate	Georgina Longley	Bucks County Council	Bikeability Administrator	Yes
Facilitator	Mark Robinson	Butterworth Spengler		Yes
Delegate	Malcolm Smith	Castle Cycles	Owner	Yes
Delegate	Tom Mutton	Change Gear - Parkwood Leisure	National Cycling Manager	Yes
Facilitator	Mark Tournier	Chesterfield SSP / TABS Board	Partnership Development Manager	Yes
Delegate	Mark Sheffield	Chorley SSP		Yes
Delegate	Lynne Thomas	City of York Council	Road Safety Training Coordinator	Yes
Delegate	Melanie Statham	Coventry City Council	Senior Road Safety Officer	Yes
Delegate	Steve Rose	Coventry City Council		Yes
Facilitator	Tej Mistry	CTC / TABS Board		Yes
Facilitator	Charlie Holland	Cycle Confident		No
Facilitator	Michael Corden	Cycle Confident		Yes
Delegate	Benjamin Smith	Cycle Experience Ltd	Regional Manager - West & Central	Yes
Facilitator	Julie Fox	Cycle Experience Ltd	Cycle Training & Quality Assurance Manager	Yes
Delegate	Paul Young	Cycle Experience Ltd	Regional Manager - South Yorkshire	Yes
Facilitator	Amy Wright	Cycle Leeds		No
Facilitator	Andrew Crossley	Cycle Leeds		Yes
Facilitator	Jackie Eason	Cycle Training Cornwall	Proprietor	Yes
Facilitator	James Hancox	Cycle Training East CIC	Instructor Trainer	Yes
Facilitator	James Kelly	Cycle Training UK		Yes
Facilitator	David Dansky	Cycle Training UK / TABS Board		Yes
Delegate	Chris Stevenson	Cycle4LIFE	Scheme Organiser	Yes
Delegate	Dave Bembridge	Cycle4LIFE		Yes

Facilitator	Michael Poole	Cycling Instructor		Yes
Delegate	Ian Tierney	Cycling Projects - Wheels for All		Yes
Delegate	Andrew Abbess	Cycling Scotland	Tutor	Yes
Delegate	Christopher Johnson	Cycling Scotland	Senior Development Officer	Yes
Delegate	Nina Saunders	Cycling Scotland	Quality Assurance Officer	Yes
Delegate	Peter Jeffers	Cyclist Training Limited	Company Director	Yes
Delegate	Sarah Jeffers	Cyclist Training Limited	Director	Yes
Delegate	Liz Hart	Darlington Borough Council	Road Safety Support Officer	Yes
Delegate	Mark Smith	Derby City Council		No
Facilitator	Colin Savage	Devon County Council / TABS Board		Yes
Facilitator	Jacqueline Bratley	Durham Country Council	Senior trainer (NSIT)	Yes
Delegate	Greg Brown	East Renfrewshire Council	Technical Officer	Yes
Delegate	Elizabeth Leeding	East Sussex County Council	Cycle Training Coordinator	Yes
Delegate	Zoe Currie	East Sussex County Council	Cycle Trainer	Yes
Delegate	John Daly	Eastlands Velo	Chairman	Yes
Delegate	Sarah Ballard	Essex County Council		Yes
Delegate	John Ballard	Essex County Council		Yes
Facilitator	Declan O'Regan	EveryBody Sports		Yes
Delegate	Neil Smith	First Grade Sports	Director	Yes
Delegate	Richard Swain	First Grade Sports	Operations Manager	Yes
Delegate	James Moore	First Step Sports	Director	Yes
Delegate	Steven Guymmer	First Step Sports	Cycle Coordinator	Yes
Delegate	Alistair Bagnall	Get Active in The Forest	Senior Sport & Health Coach	Yes
Delegate	Don Muir	Gloucestershire Road Safety Partnership	Cycling Co-ordinator	Yes
Delegate	Mike Duviau	Go Velo		Yes
Facilitator	Carley Brierley	Go Velo		Yes
Facilitator	Nicola Hamilton	Go Velo		Yes
Facilitator	Kirsti Grayson	Go Velo / TABS Board		Yes
Delegate	Brigitte Hickman	Haddenham Cycle Training		Yes
Facilitator	Fiona Quinn	Haddenham Cycle Training	Director	Yes
Delegate	Sarah Dee	Haddenham Cycle Training		Yes
Delegate	Tony Hatton	Haddenham Cycle Training	Instructor	Yes
Delegate	Michelle Simpson	Halton Borough Council	Senior Road Safety Officer	Yes
Delegate	Aaron Gallimore	Hampshire County Council	Senior Road Safety Officer	Yes

Delegate	Judith Whateley	Herefordshire Council		Yes
Facilitator	Nick Truran	Hertfordshire County Council	Cycle Training Manager / Sustainable Transport Officer - Cycling	Yes
Delegate	Allan D. Robins	Hull City Council	Road Safety Officer	Yes, but had to leave early
Delegate	Owen Powell	Islington Council	Assistant Cycling Officer	Yes
Facilitator	David Shannon	Islington Council / TABS Board		Yes
Delegate	Patrick Jarman	Kent County Council	Instructor Trainer	Yes
Delegate	Stuart Agutter	Kent County Council	Cycling Training Organiser	Yes
Delegate	Jan Reef	Lancashire County Council	Road Safety Advisor	Yes
Delegate	Graham Creaton	Leeds City Council		Yes
Delegate	Mick Troop	Legacy Sport	Scheme Manager	Yes
Delegate	Greg Hensmen	Leicestershire County Council		Yes
Delegate	Jacqui Wilcox	Life Cycle UK		Yes
Delegate	Philip Watt	Lincolnshire County Council	Cycling Officer	Yes
Delegate	Sally Barrett	London Borough of Bexley	Road Safety Officer	Yes
Delegate	Fiona Macdonald	London Borough of Bromley	Cycle Training Officer	Yes
Delegate	James Palser	London Borough of Bromley	Cycle Training Officer	Yes
Delegate	Dilek Sabri	London Borough of Haringey	Smarter Travel Officer	Yes
Delegate	John Everitt	London Borough of Richmond	Safety Education Officer	Yes
Delegate	John Rymell	London Borough of Tower Hamlets	School Travel Advisor	Yes
Delegate	Margaret Tonkin	Middlesbrough Environment City	Project Manager	Yes
Delegate	Michael O'Reilly	Middlesbrough Environment City	Cycle Projects Co-ordinator	Yes
Facilitator	Donna Smith	Mountbatten School		Yes
Delegate	Glenn Vincent	Mountbatten School	Bikeability Coordinator	Yes
Delegate	Jason Tredgett	Mountbatten School	Bikeability and Coaching Manager	Yes
Delegate	Sue Mander	Mounts Bay Academy		No
Delegate	Karen Shopland	NED SSP / Tupton Hall School	Area Manager (School Games Organiser)	Yes
Delegate	Marie Brown	North Yorkshire County Council	Road Safety and Travel Awareness Officer	Yes
Delegate	Ian Hutchinson	Nottingham City Council	Head Instructor	Yes
Delegate	Tracy Graham	Nottinghamshire County Council	Principal Road Safety Officer	Yes
Delegate	John Baguley	Our Lady's RC High School	Bikeability instructor	Yes
Facilitator	Kieron McNab	Outspoken Training	Head of Cycle Training and Development	Yes
Facilitator	Rob King	Outspoken Training		Yes
Delegate	Sarah Jones	Oxfordshire Fire and Rescue Service		Yes

Delegate	John Julyan	Paignton Community & Sports Academy	Cluster Development Manager	Yes
Delegate	Nick Hutton	Parkwood Leisure	Bikeability Co-ordinator	Yes
Delegate	Barry Raynor	Pedal Ready	Director	Yes
Delegate	Chris Blasdale	Plymouth SSP		Yes
Facilitator	Lance Chatfield	Plymouth SSP	School and Community Sports Manager	Yes
Delegate	Julie Stone	Quality Teaching Services	Sole Trader	Yes
Delegate	Sharon Watkins	Redcar & Cleveland Borough Council	Bikeability Instructor	Yes
Facilitator	Nigel Cole	Riderevolution	Manager	Yes
Delegate	Stuart Howarth	Rochdale Council	Casualty Reduction Officer	Yes
Delegate	Eric Chasseray	Royal Borough of Kingston	Cyclist Training Co-ordinator	Yes
Delegate	Stuart Lacey	Royal Borough of Kingston	Senior Cyclist Instructor	Yes
Delegate	Tish Barnwell	Rutland County Council	Road Safety Officer/Bikeability Co-ordinator	Yes
Delegate	Matt Williams	Smart Cycle Training	Lead instructor	Yes
Delegate	Julie Bell	Sole trader		Yes
Delegate	Gillian Chefrad	Sole trader		Yes
Delegate	Andrew Stowe	Solihull MBC		Yes
Delegate	Lorraine Doran	Solihull MBC	Senior Road Safety Officer	Yes
Delegate	Martin Baker	Solihull MBC	Road Safety Instructor	Yes
Delegate	Neil Cooper	Solihull MBC	Road Safety Instructor	Yes
Delegate	Rebekah Bennett	Solihull MBC		Yes
Delegate	Susan Palmer	Solihull MBC		Yes
Delegate	Lewis Cotton	South Derbyshire	Sport & Health Coach	Yes
Delegate	Alison Calder	South Gloucestershire Council	Cycle Training coordinator	Yes
Delegate	Martina Byrne-Obee	South Gloucestershire Council	Road Safety Officer	Yes
Facilitator	Carolyn Hutcheon	Southend Council	Marketing / Promotions	Yes
Facilitator	Collette Kemp	Southend Council	NSIT and Marketing and Promotions Manager	Yes
Facilitator	Elaine Swallow	Southend Council	NSIT and Marketing and Promotions Officer	Yes
Delegate	Karen Haynes	Spokes Cycling Instruction	Director	Yes
Facilitator	Michael Frearson	SQW		Yes
Delegate	Angela Highman	Staffordshire County Council	Senior Freelance Instructor	Yes
Delegate	Catherine Stephenson	Staffordshire County Council	Connectivity Officer (Cycling)	Yes
Facilitator	Louise Clayton	Staffordshire County Council		No

Facilitator	Helen Bonner	Steer Davies Gleave	Bikeability Support Team	Yes
Facilitator	Simon Hollowood	Steer Davies Gleave	Bikeability Support Team	Yes
Delegate	Brian Edwards	Stoke-on-Trent City Council	Team Manager - Safe and Sustainable Transport	Yes
Delegate	Louise Jennings	Surrey County Council	Cycling Training Supervisor	Yes
Delegate	Wendy Coombs	Surrey County Council	Cycle Training Supervisor	Yes
Delegate	Robin Lapworth	Sustrans	Active Travel Consortium Manager	Yes
Facilitator	Isobel Stoddart	TABS		Yes
Delegate	Philip Benstead	Technicolour Tyre Co Ltd	Senior Instructor	Yes
Facilitator	Philippa Robb	Technicolour Tyre Co Ltd		Yes
Delegate	Sian Skelton	Telford & Wrekin Council	Bikeability Scheme Manager	Yes
Delegate	Sue Whitehead	Trafford Council	Road Safety Officer	Yes
Delegate	Oli Turk	Transport for London	Education and Training Project Officer	Yes
Delegate	Jill Winstone	Urban Vision Partnership Limited/Salford City Council	Road Safety Officer/Bikeability Coordinator	Yes
Delegate	Alana Barlow	Walsall Council	Senior Road Safety Officer	Yes
Delegate	Dean Pocock	West Sussex County Council	Road Safety Officer / Scheme Manager	Yes
Facilitator	Edward Clark	West Sussex County Council	Senior Cycle Training Officer	Yes
Delegate	Glynn Carter	Wheelability	Sole trader	No
Delegate	Alastair Meikle	Wheely Fun Wheels	Scheme Leader	Yes
Delegate	Julie Milne	Wiltshire Council	NSIT and Bikeability team leader	Yes
Facilitator	Judith Billingham	Wiltshire Council / TABS Board	Road Safety Manager	Yes
Delegate	Caryl Bracewell	Worcestershire County Council	Bikeability Coordinator	Yes
Delegate	Lyndon Bracewell	Worcestershire County Council	Bikeability Coordinator	Yes
Delegate	Tina Walker	www.cycleinstructor.co.uk	Director	Yes
Facilitator	Louise Gray	Youth Sport Trust		Yes
Facilitator	Will Swaites	Youth Sport Trust		Yes

Appendix 2 – Conference agenda

WHEN	WHAT	WHERE
0930 - 10.00	Registration / refreshments	VIP Entrance D
10.00 - 10.20	Welcome by TABS	Velodrome Level D
10.20 - 10.30	Re-group to session slots	
10.30 - 11.30	SESSION A - mix of poster presentations, practical and classroom based workshops, surgery slots	Break out rooms / Velodrome Level D
11.30 - 11.45	Re-group to session slots	
11.45 - 12.45	SESSION B - mix of poster presentations, practical and classroom based workshops, surgery slots	Break out rooms / Velodrome Level D
12.45 - 14.00	LUNCHTIME/networking (include guided tour of National Cycle Centre @ 13.20, viewing of film)	Meet at Registration desk, VIP Entrance D
14.00 - 15.00	SESSION C - mix of poster presentations, practical and classroom based workshops, surgery slots	Velodrome Level D
15.00 - 15.15	Tea/Coffee Break	Velodrome Level D
15.15 - 16.15	SESSION D - mix of poster presentations, practical and classroom based workshops, surgery slots	Velodrome Level D
16.15 – 16.30	Closing address by TABS	Velodrome Level D
16.30 - 17.00	CLOSE OF CONFERENCE / Further networking	Velodrome Level D

Appendix 3 – Summary of feedback about the conference

All the comments received have been included here, to provide full and open feedback.

<p>How much did you enjoy the conference?</p>	<ul style="list-style-type: none"> • The venue was suitable and inspiring, the sessions were varied with excellent range of topics on offer and the quality of debate was high • Liked the 'break out' format with a wide choice of workshops, discussions etc. • good for networking but I wasn't taught anything new as such • Great location! • I very much enjoyed the new format this year and the opportunity to talk to and share ideas with other schemes. I think another conference which is more 'powerpointy' would help also to provide schemes with the minutiae of information that they need to plan for the future. The venue was superb as well, really inspirational. • Brilliant venue to host it! • Brilliant and really interesting venue. Loved the tour - thank you! • Good venue, good company and good set of topics. • Fantastic venue, but long way to travel • It was a long way to go (for me) with very little achieved. • I thought that there was a real buzz about this conference, probably helped by the change of venue. Having attend all of the previous TABS conferences I feel that this was the best so far. • Excellent venue, with lots of friendly faces • Great venue but sessions generally lacked definition and real clarity of purpose and defined outcomes. Perhaps more of a talking shop than a workshop approach. • Great atmosphere. Loved the setting (though a bit distracting at times...) • The program was set out really well much better format than Birmingham • It was great to be in a spectacular venue • Very busy day! Time flew by • A well organised conference with plenty of opportunity to meet fellow providers and discuss relevant subjects. • The workshops and surgeries were led by skilled and knowledgeable staff. I obtained information relevant to forthcoming projects • Very useful to network and share knowledge and experiences with the experts • I enjoyed sharing experiences and best practice with other bikeability providers • Much better organisation than last year • Excellent - probably the best I have attended! Plenty of workshops to choose from and more interesting this time • This was my first TABS conference and I found it very useful • I really enjoyed the 'open forum' style discussions that I attended in the afternoon. • It was good to see so many people • Lots of useful information was taken away from the day • Not too much passive listening • Great venue with workshops tailored to meet the needs of experience and position. • Lots of interesting workshops – very enjoyable • Overall I thought it was the best yet • A good range of sessions – many thanks • Very well organised with booking workshops etc in advance. Great venue. All inspiring to hear Phillip speak. Venue dictated that classrooms were spread out, but this did cause a bit of confusion trying to find places, map was difficult to interpret. • I attended some interesting professional workshops
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	<ul style="list-style-type: none"> • By far the best yet, although a long way to travel. I liked the fact that there were more practical sessions to help schemes with their training as well as the ones to do with stats, growing the business etc. • Very good having small groups and opportunity to discuss. Not sure how much of the content was new though which meant some discussions were fruitless or had little outcomes. • Really good venue and well organised day • Always a great networking opportunity • Great organisation, venue and a wonderful chance to meet friends and make new ones. • Brilliant • Venue, variety of seminars and timetable where all well organised • Excellent opportunity to network, but I did miss the updates section from 2014 where information was presented, as well as shared. • Well organised/ Liked to the range of workshop sessions and the poster sessions • I thought that the setting was tremendous and Philip D's introduction very strong as well. The conference was well put together but I didn't feel that the poster presentations worked very well. I think that Safe Urban Driving should be given an hour and a proper presentation - and out of the hour almost all of the other posters were about Bikeability Plus ... which perhaps suggests that it, too, should have been given an hour? • Really liked the open "bottom up" feel to the workshops where all views and experience were welcomed and valued • Very enjoyable and good to be a part of it! • Excellent: Interesting (and iconic!) venue, really well organised event with relevant and interesting sessions. Great to meet so many colleagues from other areas. Guided tour at lunch time was very much appreciated. • I found the opportunity to get a wider perspective of Bikeability around the country really useful.
<p>How would you rate the professional relevance of the conference?</p>	<ul style="list-style-type: none"> • As a scheme manager i was keen to learn about the pitfalls and successes of my peers around the country. The topics on offer were relevant and the issues shared showed clear patterns across the country, I hope that some of the most common concerns are raised by TABS with the DfT with the aim of making all schemes lives as easy as possible giving us all time and support to focus on quality outcomes for young people • There was ample choice of seminar, workshop and surgery options which met all of the needs i wanted when attending • Although we all follow the same outcomes it shows we are far apart in our delivery • All the sessions I attended were relevant • It was good to mix with other training providers to see how they did things. • Score highly here as I believe it was relevant to many, though personally gained little of value from 3 of 4 sessions I attended. The opening session was very informative. • I learned so much more than the last conference I went to 2 years ago. Great to learn from others' experience. Good range of topics • Some useful information shared • Very relevant – would have liked more time • As an "on the ground instructor" some of the workshops were aimed more at the initial booking of school/trainees rather than on how to actually deliver the courses which would have been of more relevance for me. It was all still very interesting though and I found it helpful. • Very relevant to discuss common goals, problems and look at solutions through

	<p>the workshops.</p> <ul style="list-style-type: none"> • Good to be able to learn from others and network ideas and suggestions • With so many sessions, plus practical opportunities, had a sense that I might have missed out on something just doing 4! • Very useful, great opportunity for networking too and checking in with other schemes fir top tips • All the staff,British cycling and other helpers made it run very well • Lots of good insights and sharing good practice. Deifinately on the right track for future conferences. • It's all relevant for moving forward • It felt as if the whole Bikeability movement had come of age! • Some of the workshop content did overlap, so although a wonderful spread, maybe less workshops would mean you felt you didn't 'miss out' on anything. Always usefu to meet with other Bikeability schemes and gain a national perspective if the impact of our work. • Very well delivered and organised with a variety of opportunities available, good to draw on the expertise across the country rather than the 'top-down' approach typically favoured at national conferences • Well thought out workshops. sessions and ideas. • Useful discussions and good case studies. I found it a very good networking opportunity, and it was also reassuring to be able to compare successes/ issues we have faced against other areas. • Extremely relevant. Opening address by Phillip Danton OBE was particularly informative and illuminating, setting the scene and giving a good overview of the current/future cycle training environment in the UK. Subsequent sessions focussed on particular areas relating to developing this. • It is important that instructors can keep up to date with what is going on elsewhere; even with individuals being monitored by NSITs and ITOs being reviewed, it can be easy to become quite insular in the way we deliver training. It is definitely relevant to us as professionals. It is important that any professional group of people have organisations that support them and provide opportunities to develop their practise.
<p>If you had wanted more from the conference what would you have added/removed?</p>	<ul style="list-style-type: none"> • One day is realistic and to expect busy professionals to take more time away from work is realistic but it is a very pressured day as all conferences are with the range of topics on offer. I would like to see if there is potential to split the conference over two days with very different themes for both and schemes/councils able to pick the day most relevent to them? • More formal teaching rather than workshops • A session delivered on the direction of Bikeability moving forward ie Any changes to delivery, funding, compulsory for all schools • I thought poster presentations were perhaps a waste of session time, but would be more useful to be used so people could read on breaks/lunch instead of taking an hour out of the day • Would loved to have had the opportunity to try a taster cycling session in the velodrome, had we known this was possible I think many of us would happily have come earlier or stayed later to pay and have a go. • Bigger screen in main hall area, very difficult to see form many tables. • more time to network and talk to those from Bikeability • Fewer workshops and surgeries • The open session needed a little more direction • I think there was too much choice and particular areas should have been targeted instead of spreading it all too thinly. The workshops should have been more than one hour so that you stood a chance of getting something useful out of them.

- An agenda for each worship - with more detail. It felt like one or two sessions were very ad-hoc.
- I would have liked more clarity in the sessions. For example, 'The role of an NSIT' this was mostly about agreeing what the role was, rather than developing the role and moving things forward. That in it's self is fine, but I might have gone to a different session if that had been clear.
- I would have liked to have one or 2 presentations from specialist speakers
- Perhaps there were a bit too many things to choose from - it was almost impossible to go to everything you wanted. There was lots that I missed
- Maybe a little longer in some of the sessions as they went so fast,
- Maybe some more advice on how to get into highschoools
- Would have liked to attended more workshops than I had time to. So perhaps a repeat of the workshops on offer at the next one?
- More workshops about the actual delivery of courses.
- More general discussions on the delivery aspect.
- The level 2 practical could have been better as we were only on the bikes for an appeximate 5minutes. The discussions we had out on the road could have easily been held indoors with more detail.
- Longer discussions time especially with the poster presentations, these seemed quite rushed. The conference maybe could have started a little earlier/more promptly to allow more time.
- It seemed like some of the sessions were a little padded so consider reducing the scheduled timescale and allow an earlier finish for those who have to travel.
- The poster workshops were excellent but repeated theme
- Unless there is anything really important to tell everyone, then cut the beginning
- Nothing!
- I would have had a different poster presentation in each room this would give more time to ask questions
- I thought the balance just right
- Breakout sessions very useful and interesting
- Longer practical sessions
- Not full fat milk
- Possibly introduce a star system with one star for those new to Bikeability, two stars for instructors and three stars for NSI's who are also experienced or scheme managers.
- Less choice of workshops, they all seemed interesting, but not able to attend all.
- More of a lecture style to discuss across the board any best practice.
- I still believe there are National inconsistencies with how the Instructor courses are taught and the information given out at these.
So, a workshop, specifically aimed at those who actually "teach" instructors?
- More capacity in certain sessions?
- 1 hour is quite tight for the content and felt 3 out of the 4 I attended were cut short. Didn't gain much from the 'surgery' style one.
- I would have added even more practical sessions and maybe arranged for some people to borrow bikes so they could get out. Not everyone has/needs a Brompton!
- More outcomes - what was the conference for exactly? As nice as it is to sit down and chat it seemed an opportunity for some to get some niggles off their chest without really having the required focus for people to go away and do something with the information.
- The only thing from my point of view was that there was a lot of workshops I wanted to visit that I didn't get chance to but that is a personal thing and I appreciate scheduling everyone's workshops at the event can't be easy!
- Maybe a different/another key note speaker who can bring further insight into the machinations of how the Bikeability landscape looks in the future

	<ul style="list-style-type: none"> • Possibly more time – 2 days? • I would have moved the venue closer to London but the agenda was spot on. • Added - a chance to put forward changes we want to national standards / Bikeability delivery and policy, or see the evidence / reasons why it exists as it is. • A longer morning session with some key info on updates. From sessions it would be particularly useful to clarify relationship between TABS and CTSB • More formal closing session • Safe Urban Driving given a separate presentation - they are spreading out across the country and are worth a significant amount to those delivering them. But they are NOT straight Bikeability in deliver - they are driver training and it is important that this is brought across to those delivering it. As an industry, we need to be harder-nosed in seeking funding from the government and making sure that funding that is available is taken and used cleverly - Philip was talking positively about Robert Goodwill we need to harness that as an industry. We also need to shift focus from children to adults. It's the adults who are being killed on the roads, not the children, and yet we are training up 50% of Year 6's across England every year (apparently). Bikeability Plus is a gimmick - adult cycle training isn't. We're not seeing a massive uptake of cycling in secondary schools very probably because parents see the dangers of onroad cycling (totally understandable) and part of that reason is because a) the parents/adults are not being reached (and their training must be fully funded in the same way that Y5/6 is) and b) the dangers ARE on the road. Until we train the adults up in the same numbers as we're training their children, cycling commuters will continue to be involved in a disproportionate number of incidents on road. Cyclists are vulnerable road users and motorised traffic does pose a danger - as an industry we need to recognise it and we need to garner the funding to train adults up so that commuter cyclist really takes off because people will feel - and be safer - on road. • All sessions felt a bit rushed and deserved more time but I wouldn't have wanted to have missed out on any of them • Probably only a longer conference so we could have attended more workshops! • Hard to improve in the time available, my first conference so no preconceptions. I found it all useful and felt I was able to participate fully. • My fault for being last minute but there were a couple modules full when I booked on so got others allocated. • I tend to write copious notes during training sessions on any subject because it helps me to focus my mind. I always think presenters should provide some form of handout, whether hard or soft copy, whether at the time or post-event, listing what they think are the main points of their presentation. These were notable by their absence.
<p>How did you rate the venue and facilities for the conference?</p>	<ul style="list-style-type: none"> • 2nd conference I have attended in a velodrome - hugely inspiring venue, but quite distracting! • A bit noisy when the durny bike was going around during the poster sessions, but it was fun to see the track riders training. Slightly more signage for the meeting rooms would have been helpful initially. • Amazing venue, shame that the classrooms were so spread out, but small price to pay for using the velodrome. Toilets could of been marked on the map? • An excellent cycling venue. I particularly liked that every meeting room had a brief history of an important cyclist. • An excellent space, a fair bit of walking but it worked well • An iconic cycling venue but being track centre was distracting as there was a session being conducted during the conference opening address

- An interesting venue and I enjoyed seeing the facilities but the rooms were small and hard to find.
- An overall interesting and informative day.
- Appropriate and well organised
- Big noisy in the actual velodrome !
- Brilliant idea to host where you did
- Difficult conference venue but made it work!
- Easy to get to, good parking. Food was excellent (compared to other conferences!) Signs for different rooms/site map could be a little better
- Excellent venue and facilities even with team sky and the motor bike as a distraction whilst delivering workshops.
- Excellent venue and very inspirational, although the riders on the track were sometimes distracting
- Facilities were good and professional
- Fantastic
- Fantastic and inspirational venue. A perfect place for a cycling conference.
- fantastic but very distracting and when anyone spoke from the front you could not hear at the back
- Fantastic place to have the conference only problem was ability to hear speakers in main area.
- Found the velodrome environment distracting
- Good facilities and a great cycling atmosphere but navigation between sessions was quite tricky
- Good facilities and easy to get to
- Great place to run a conference, helpful staff, interesting tour at lunch time and great to see Team GB training from the track center. Food and refreshments were great too.
- Nice touch being in the middle of the velodrome. Bit noisy though!
- nice venue, but cyclists on the velodrome were a distraction at points.
- Not sure the venue was central enough - thought Birmingham was better. Facilities OK but the 'big' area was dim and a bit strange with all the netting! Thought the catering was good and it was handy having roads nearby for the practical sessions.
- Only slight problem was finding our way around. But interesting venue besides the programme.
- Outstanding
- Perfect. Easy to get to, great to have a tour of it, and good room space for the various sessions
- Team GB!! my children were so impressed with my photos
- The only issue was the noise of the track sessions although getting to watch the national team train was a definite plus!
- The overall venue was fantastic and with so many breakouts there was always going to be some trade-offs generally though worked ok. At several sessions I was at people had to stand which gets a bit much at the end of the day.
- The visit to the velodrome was very interesting, and the venue was easily accessible using public transport. Refreshments and lunch were acceptable. it was difficult to find some of the rooms for workshops / surgeries although marshalls were helpful and I actually attended a wrong surgery because i

	<p>ended up in a wrong room and didn't want to cause disruption by leaving.</p> <ul style="list-style-type: none"> • Top venue • venue great and accessbile but i small dark rooms not very good for all day! • Venue was easy to get to, had good facilities and the added bonus of seeing cyclists using the track as well as a really interesting tour by Brian of the Velodrome. • Venue was relevant to cyclists, but a trifle noisy at times in the centre of the velodrome. Facilities were fine apart from the lack of toilet paper at one point. • Very good - except for using the main area for poster presentations
<p>As a result of attending the conference, were there any particular learning areas which you feel might have an influence on your own Bikeability programme?</p>	<ul style="list-style-type: none"> • The difference in approach between schemes is interesting and much greater than i would have assumed. learning from the bigger companies that economies of scale make financial and delivery sense. What is clear is that life is tough for small schemes, our scheme will be implementing some practical measures to enguage BME communities differently by experimenting with taking Level 1 and 2 delivery out of the school enviroment and in to the community • - Level 2 issues, make sure everyone teaches up to date national standards • - Creating a cohesive, professional and developing team of instructors • - Ensure the trainees are allowed to take ownership and enjoy bikeability at all times • a better understanding of mentoring instructors and how to do it • Acieving consistancy is one area we are currently looking at. • already revisiting and checking a couple CPD issues relating to delivery of L2 • As previously mentioned the 'whole sport outcomes' workshop was thought provoking and i'll be investigating some of the thinking further. • Being more prepared for IQA visits and Ideas about delivering Bikeability in secondary schools • Better ways of communicating with schools for promotion and feedback • bikability plus was a area for us to go and try • Building on the STEP principle with new instructors will be introduced to our NSI courses and CPD days. • Changing delivery mechanisms to be more efficient. A differnet approach to L3 in Secondary Schools • Data capture and use to validate the programme. Consideration of Social Media use. Improved understanding of schools' priorities and language used, especially in Secondary Education may help in more successful promotion of training offers. • Delivery of training in secondary schools • Getting our paperwork a bit more Ofsted friendly. • I attended with 4 colleagues and we all shared info with action points to adapt and amend. QA in particular • I found the STEP workshop very useful. It made me think about how I deliver to children with varying needs. • I may start collecting data of a different sort • I will definitely be taking away the quality assurance information from that

relevant surgery and applying it to our scheme. I have picked up many different ideas from the ITO who led the workshop as well as ideas from other schemes across the country. I have certainly taken away a few ideas on how we (as a school sport partnership) can now approach schools and 'sell' level 3 to schools from the workshop leaders and other participants.

- Ideas to deliver level 3 in secondary schools
- In house QA
- Internal quality assurance methods
- It was helpful to affirm some of the work we are already doing, but it definitely did leave me thinking could we doing more/ differently. Im particularly keen to create a clear evidenced pathway that can demonstrate bikeability training created more regular cyclists, and some of the points discussed have given me ideas on this area
- Keep trying to employ a more female or minority instructors.
- Level 3 delivery - top tips for engaging schools was very helpful in particular
- Looking again at insurance issues
- Ongoing improvement of training delivery. Look to expand the experience of training for children
- Showed how the funding can be used
- I was pleased to share our level 3 experiences within a poster session as I understand many struggle to deliver into secondary schools.
- Some new delivery ideas to try out
- STEP was very helpful
- Talking about Level 2 delivery with other instructors always brings up new ideas and ways of explaining the Bikeability syllabus. It was particularly good to talk about delivering in rural areas and about how other schemes tackle the challenges.
- The Curriculum output documents will be extremely useful.
- The Level 3 in senior schools was particularly interesting and something that Siouthend is going to develop more as a result of this workshop.
- The session on whole school outcomes gave a great insight to the barriers / routes in to schools. Great session.
- The workshop on how to engage secondary schools was very useful particularly the curriculum and Ofsted information.
- To work on and roll out some sort of impact capturing mechanism
- Useful to hear about different delivery models from other schemes for Bikeability plus modules and regular Bikeability courses as this can give ideas for different ways of working.
- Using monitoring and evaluation to crack the 100% of primary schools taking up level 2 which is a county target.
- We can implement in Halton the idea of having quarterly meetings with instructors to share good practice etc
- We have recently lost a lot of our instructors experienced in delivering level 3 so between the 2 of us who attended from our scheme we attended the level 3 in schools workshop and practical level 3 session and now feel much more confident about our level 3 delivery moving forward.

The IQA session was very useful and although I had attended the session in Chesterfield earlier in the year my colleague found it useful. I feel that more regular local seminars on different topics such as the IQA on in Chesterfield

	<p>would be very beneficial if suitable topics are identified.</p> <ul style="list-style-type: none"> • Whole school outcomes • Yes practical sessions were very useful and will feedback to my other teachers • Yes, - monitoring - already implemented a question to pupils suggested by on of the speakers • Each part of the day gave me something to take back and invest in my own practice. Because 3 of us attended who work in the same area we will be meeting up with our other colleagues soon to discuss the things that we discovered, and to hopefully take on some of the things we feel we can do. As I work in different authorities I'll be doing the same with them, where possible.
<p>Any other general comments or feedback about the conference?</p>	<ul style="list-style-type: none"> • Mistake on chart I did not attend CPD Modules. It might be useful to have a delete option to undo errors like this. • Some of the information was Opinion based. Based on what the organisation who was delivering the session thought. • It would have been useful to learn more about how TABS intends to lobby the DFT and councils for improved conditions for schemes and to understand how schools view the delivery. Membership of TABS is important but how will you support us at a local level to change the tender process and stop the price war that is raging in many areas, these are big questions that were not touched on. • It was great to be able to help others with some of their challenges and feed in some of our own experiences and ideas. However, personally I would have liked greater clarity of outcomes from some of the sessions. I will have to consider carefully personally, whether I invest in the same travel and conference costs again, to attend next year. • Overall, a well run conference, which I think many people will have benefited greatly. • Thank you to all who took part in presenting, I would be very nervous, I would however be happy to present a session re level 3 delivery/ getting into secondary schools, simply because I think listening to others we have a lot to share re our success, not perhaps in numbers however in the number of schools involved. • A good conference for sharing information and best practice. • A Lot of competition from other businesses and are small schemes really willing to be sharing information with other schemes. Likewise with big scheme organisations are they willing to share information with small schemes. A.lot of the people at the conference maybe in direct competition with each other. • A really well presented and well organised event. My personal thanks to all the TABS team, who worked so hard to make it a successful day - I know from experience how much would have gone on 'behind the scenes' and also prior to the event. • A stronger final plenary would have been good (it kind of petered out). Must have been a logistical nightmare organising it, but well worth it, thanks. • Amazing to get so many people under one roof but there needs to be more outcomes for the whole thing - ideally, what is the benefit of getting everyone together? What do you hope to change or influence? • Another enjoyable day. Well done evrybody involved for organising. • As we all build up our experience of delivering Bikeability it is increasingly useful

	<p>to get together and share that between schemes. I'd like to do it more often, maybe with regional get togethers in the winter?</p> <ul style="list-style-type: none"> ● Brilliant conference, great that so many people commit to attending and so useful in validating what we are doing and sharing ideas for how to keep up to date ● Congratulations on a well planned, informative conference. ● Excellent venue; I enjoyed the lunchtime tour. A little noisy in the main Velodrome but manageable , I enjoyed the atmosphere and to see the British Cycling Team training was great! ● generally very good poster presentation a bit rushed ● Great conference - almost too much choice of sessions. I would have preferred fewer but more focused sessions with better facilities (eg. overhead projector for pictures) but the size of the rooms did not allow for this. That said, it is difficult to criticise a conference for offering too much choice - especially as all the topics were relevant. ● I thought the programme was good this year & preferred that workshops took priority over plenary sessions. ● Interesting day and very pleased I attended ● It was good to know that other Bikeability programmes experience similar issues as us. ● It was the first I attended and it was an enjoyable day and worthwhile attending ● It was well-planned and seemed to run smoothly from my point of view. ● It was very well organised with so many people to cater for ● Many thanks for the very hard work organising such a large event! Well done :-). ● As ever well organised ● Perhaps change of venue to allow more people to attend and get to the conference. ● Picking the sessions first seemed complicated and I think most people went where they wanted to go / to see or listen to their choice. It was good for me to go where i wanted to do - no session was for more than 10 so 'gate crashing' didn't seem to cause an issue - I did this because no one was at the open session upstairs when I went. ● POSSIBLY, and this was on the back of a "few" comments overheard, more thorough direction instructions??? But that was the only slight blemish on the whole day ● Really enjoyable and informative conference! ● Thank you to Isobel and Lisa for organising a great event. Best one yet and a 100% improvement on last year. ● The venue could have been slightly more accessible. I personally travelled for over 8 hours to get there which for a one day conference is borderline lunacy. I think you should consider midlands for the next one or a location directly next to a major rail station not another 10-15 mins on from a city centre. As lovely as it was to experience the national cycling centre and I loved the tour, I'm not sure I would attend if the venue was the same next year. ● Very good pre event informatino which helped to inform choices ● Very good thank you ● Very well managed behind the scenes and great to be a part of. Look forward to attending again ● Very well organised and attended, great work Isobel and Lily! ● Very well organised and the Velodrome was a great location. The conference
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	<p>offered more to the newer schemes. Talking to some of the more established and experienced Scheme Organisers, they didn't feel that they learnt that much on the day.</p> <ul style="list-style-type: none"> • Very well ran and organised. Easy to register online and pick the options. Plenty of options to meet my needs from a school sport partnership perspective. Overall, it was good to be at the national home of cycling with plenty of other people who all share the same passion for cycling and bikeability! • Well organised and professional, many thanks • Why was there no cake?!!! • Workshops and surgeries could have been slightly longer, and maybe change facilitators for morning and afternoon repeats (I was facilitating a workshop when both the sessions I really wanted to attend were on so missed out on both those) though I do realise this is an impossibly difficult task to rotate all the sessions fairly! • would have been good to have presentations from people on certain subjects propr to moving on to workshops, or the people delivering workshops should have had a short presentation/information to give out rather than letting people ask questions. some of the sessions were unstructured. • Would it be possible for people involved in delivering presentations or workshops to only do it during one slot (rather than 2) in order that they can take part in more of the workshops themselves next time please. • Would like more regional get togethers
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